NATIONAL N-2500 AIR

ULTRA-SLIM SMART BIDET WITH BUILT-IN AIR GAP BACKFLOW PROTECTION

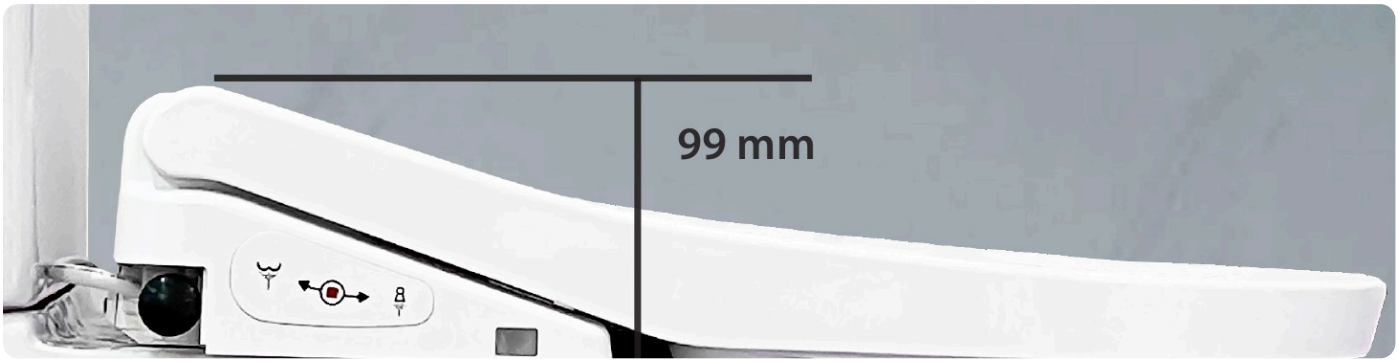
National is proudly Australia's own brand, built with the Australian consumer in mind. It is Australian WaterMarked and certified to ensure high standards of safety and quality.

It has all the iconic bidet features, plus a one-button wash, fast heating, advanced self-cleaning nozzles, a self-diagnosis function and a 180 kg weight rating, all in a seat just 99 mm high.



WHAT MAKES THE NATIONAL N-2500 AIR DIFFERENT

Classy and elegant, the N-2500 Air is one of the slimmest bidets on the market, now with backflow protection built in and a dedicated night light button on the remote.



ULTRA-SLIM 99 MM PROFILE

At just 99 mm high, it's a popular choice for bathrooms with limited space, or for anyone who prefers a more compact, contemporary look on their existing toilet.



TWO USERS

USER PRESETS

Two users can each save their favourite water temperature, seat temperature, water pressure, nozzle position and dryer temperature, then recall them with one button.

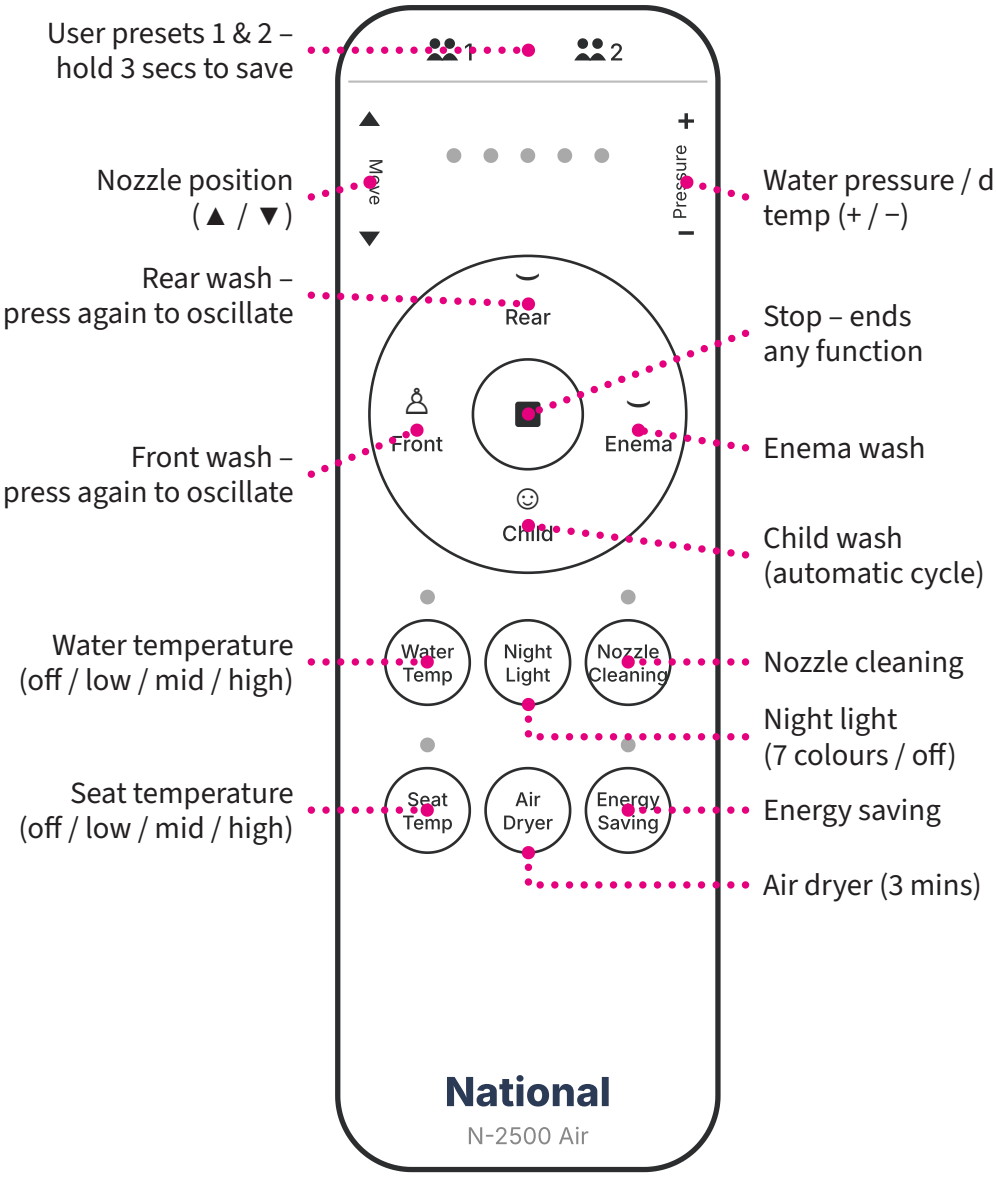
SWIPE & TAP

SIDE CONTROL PANEL

A touch panel on the side of the seat lets you start a wash, oscillate or stop with a swipe or tap of a finger. Handy when the remote is out of reach.



EASY GUIDE TO THE NATIONAL N-2500 AIR REMOTE CONTROL



RF REMOTE – NO NEED TO POINT IT AT THE BIDET



RF technology gives a broader signal range than infrared, so the remote doesn't rely on line of sight. Raised buttons are easy to feel, and indicator lights show your settings.

Night Light button: press to turn the bowl light on and step through 7 colours.





BUILT FOR THE WHOLE FAMILY

Child wash runs a specialised automatic cycle for children and seniors, covering both washing and drying. An interchangeable colour night light, now on its own remote button, helps with night-time trips to the bathroom.

For easy cleaning, press the quick release and the bidet slides straight off its bracket.

180 kg

Safe working load on every seat shape

99 mm

Ultra-slim profile, one of the slimmest available

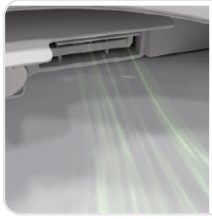
2 sizes

Round and U-shaped, to suit 99% of toilets

HYGIENE & EVERYDAY COMFORT



WARM WATER CLEANSING + 5 PRESSURE LEVELS



WARM AIR DRYING



HEATED SEAT



THREE JETS

Separate jets for rear wash, ladies (front) wash and enema give you your preferred wash, with oscillating massage.



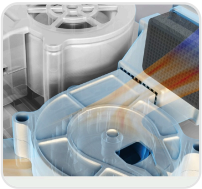
MASSAGE & BUBBLE WASH

Press Rear or Front again and the nozzle moves back and forth for a massage effect. Aerated bubble wash adds comfort.



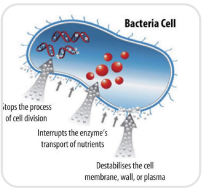
SELF-CLEANING STAINLESS NOZZLES

The stainless steel nozzles are washed before and after every use, with a manual nozzle cleaning mode as well.



DEODORISER

The deodorising filter starts automatically when you sit down, removing odour from the bowl during use and for a minute after.



GERM PROTECTION FILTER

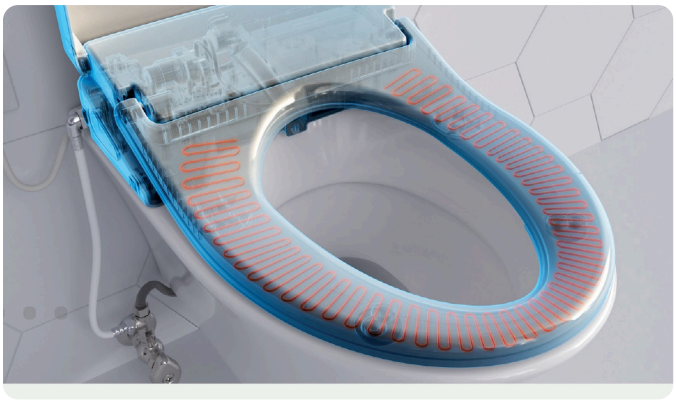
A sediment filter removes particles before the water enters the bidet, then ceramic balls with silver ions attack bacteria, germs and viruses.



COLOUR NIGHT LIGHT

Its own button on the remote steps through 7 colours, then off. It dims in energy saving mode and brightens when someone sits down.

SMART, SAFE & EFFICIENT





HEATED SEAT & CONTINUOUS WARM WATER

Seat and water each have off plus 3 heat settings. Instant heating delivers continuous warm water for the whole wash.

ENERGY SAVING

With consistent use, the bidet learns when it's used most to optimise energy savings. Two saving modes plus a sleep mode.

SEAT SENSOR

Wash and dry functions only work when the seat is occupied, and stop when you stand up.

BUILT-IN BACKFLOW PROTECTION

An integral air gap supports compliant installation and helps minimise plumbing complications.

SELF-DIAGNOSIS

If something goes wrong, the indicator lights show an error code to help our team fix it quickly.

LOW-BURN PROTECTION

The seat uses a low voltage and lowers its temperature during long sits, for safer everyday use.

QUICK RELEASE

Press the release button and the bidet slides forward off the bracket for cleaning underneath.

GERM PROTECTION

Silver ion filter and antimicrobial plastic help keep the bidet hygienic.



INSTALLATION & FIT

The National N-2500 Air is a retrofit bidet seat and must be installed by a licensed plumber in accordance with the Plumbing Code of Australia (PCA). It is WaterMarked to WMTS-051:2021.

It is supplied with backflow prevention built in: an integral air gap (high hazard) in compliance with AS 2845.2, as per AS/NZS 3500.1.

Before installing, check:

- Whether your tap is on the left, right or inside the cistern
- A power point within 1.8 m on the left of the toilet
- Whether you have access to the toilet seat bolts
- Your toilet measurements and seat shape (see the last page)

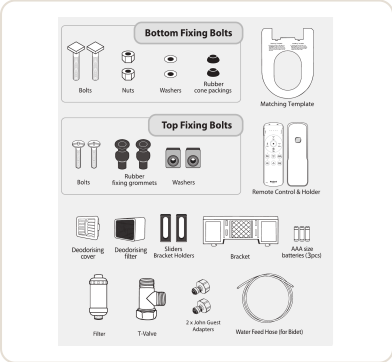
> **Please note:** Looking at the toilet, the 1.8 m power lead and the water connection both come from the **left-hand side**. **This cannot be changed.** Top and bottom fixing bolt sets are both included.

ADDITIONAL PRODUCTS THAT MAY BE REQUIRED

IF YOUR TOILET / TAP IS...	YOU WILL NEED
Tap on the left-hand side	No extra parts. T-valve, filter, John Guest adapters and hose supplied
Tap on the right-hand side	1 m of ¼" white pipe + 2 x John Guest adaptors
Tap in the cistern	½" Internal Fitting Kit + 1 x John Guest adaptor + 1 m of white pipe
Bottom or top fixing toilet	No extra parts. Both bolt sets are supplied
Toilet with arms/rails or a spacer	Extension brackets or extra long bolts may be required. Contact us before ordering

SPECIFICATIONS

Model	National N-2500 Air · Round (R) / U-shaped (U)
Power	AC 220 – 240 V · 1,430 W max
Water pressure	100 – 680 kPa
Dimensions (W x L x H)	R 380 x 500 x 102 · U 380 x 521 x 99 mm
Net weight	Approx. 4.5 kg
Safe working load	180 kg
WASH	
Wash functions	Rear, front, enema, child, oscillate (massage), bubble (aerated)
Water pressure	5 levels
Water temperature	Off + 3 levels (34 / 37 / 40 °C) · instant heating
Nozzle	3 spray tip, stainless steel · 5 positions · self-cleaning
COMFORT	
Heated seat	Off + 3 levels (34 / 37 / 40 °C)
Warm air dryer	400 W · 5 temperature levels · 3 min cycle
HYGIENE & SAFETY	
Filtration	External sediment filter + silver ion ceramic balls
Deodoriser	Catalyst carbon filter (replaceable)
Other	User presets (2), night light (7 colours), energy saving (2 modes), seat sensor, soft close, quick release
Backflow	Integral air gap (high hazard) · AS 2845.2
Remote control	Raised tactile buttons · 3 x AAA batteries · wall holder



WHAT'S IN THE BOX

National N-2500 Air bidet seat, matching template, bottom fixing bolts (bolts, nuts, washers, rubber cone packings), top fixing bolts (bolts, rubber fixing grommets, washers), bracket, sliders, bracket holders, filter, T-valve, 2 x John Guest adapters, water feed hose (for bidet), deodorising cover and filter, remote control and holder, and 3 x AAA batteries.

1 YEAR

1 YEAR MANUFACTURER'S WARRANTY

Includes a 1 year manufacturer's warranty, with extended warranty options available for added peace of mind. All products must be installed by a licensed plumber.



TWO SIZES TO SUIT 99% OF TOILETS

Choose Round or U-shaped to match your toilet pan. Check all four measurements for your seat shape below.

Round Seat

Fits if your pan measures:

A: 495mm or above
B: 135 - 195mm
C: 335mm or above
D: 425 - 475mm

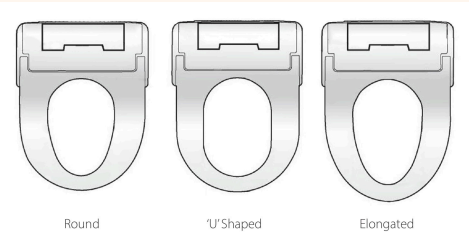
SWL: 180KG

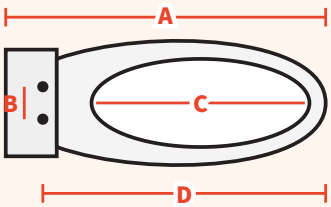
'U' Shaped Seat

Fits if your pan measures:

A: 515mm or above
B: 135 - 195mm
C: 345mm or above
D: 440 - 490mm

SWL: 180KG





A: cistern front to pan front
B: bolt hole centre to centre
C: inner front rim to inner back rim
D: bolt holes (mid) to pan front

IPX4 · WMTS 051 20094 · E5780

WaterMarked to WMTS-051:2021 · integral air gap to AS 2845.2. Top or bottom fixing bolts. To be installed by a licensed plumber. Power point and external tap required. Water pressure 100 – 680 kPa. Internal fitting kit available for in-cistern connection.