REMOTE CONTROL GUIDE

National N-2000

Your easy guide to every button and setting

Clean in two presses

Sit on the seat first. The bidet only works when the seat is occupied.

1 Wash

Rear · Front

Press **Rear** or **Front**. Your wash runs for 2 minutes. Press it again to oscillate the nozzle.

2 Dry

Air Dryer

Press **Air Dryer** for 3 minutes of warm air. Use **+ / –** to adjust the air temperature.

Getting to know your remote

1 User presets 1 / 2
Hold 3 secs to save your settings

2 Nozzle position ▲ / ▼
Moves the nozzle forward / back

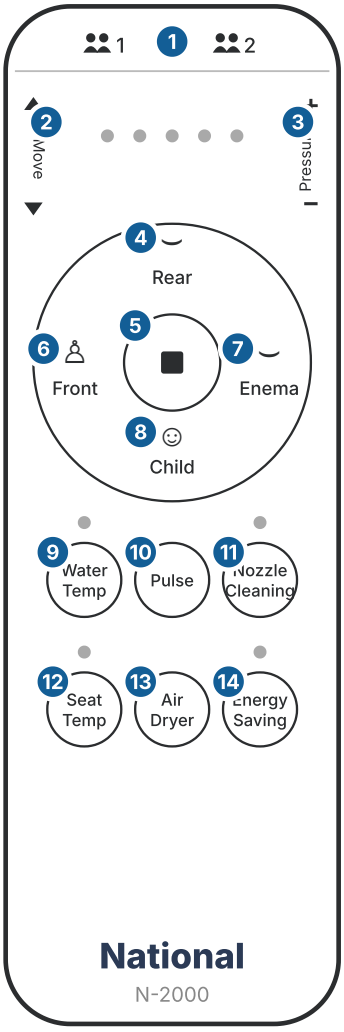
4 Rear
Rear wash – 2 minutes

6 Front
Front (ladies) wash – 2 minutes

9 Water Temp
Off + 3 heat settings

10 Pulse
Pressure pulses strong to weak

12 Seat Temp
Off + 3 heat settings



3 Pressure + / –
Water pressure, or dryer temp

5 Stop
Stops all functions

7 Enema
Enema wash – 2 minutes

8 Child
Automatic wash & dry cycle

11 Nozzle Cleaning
Cleans the nozzle · night light colour

13 Air Dryer
Warm air dry – 3 minutes

14 Energy Saving
2 saving modes · hold for sleep

Buttons explained

What each button does, grouped by how you'll use it

WASH & DRY



Rear

Starts the rear (bottom) wash for 2 minutes. Press again to oscillate. Hold for 3 seconds for the stronger 2X mode.



Front

Starts the front (ladies) wash for 2 minutes. Press again to oscillate. Hold for 3 seconds for 2X mode.



Enema

A soft but powerful wash for added cleansing benefit, for 2 minutes. Oscillation is not available for enema.



Child

An automatic wash for children and seniors: rear wash, then oscillating and pulsing wash, then 2 minutes of drying.



Air Dryer

Starts the warm air dryer for 3 minutes. Adjust the air temperature with + / – (5 levels).



Stop

Stops any wash or dry immediately.

ADJUST YOUR WASH



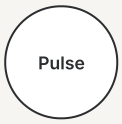
Pressure + / –

During a wash, adjusts water pressure (5 levels). During drying, adjusts the air temperature.



Nozzle position

During a wash, moves the nozzle forward or back. The 5 lights show the position, saved for next time.



Pulse

During a wash, the pressure rhythmically changes from strong to weak. Press again to cancel.

COMFORT & CARE



Water Temp / Seat Temp

Each cycles through off → low (green) → medium (yellow) → high (red). Settings are saved.



Nozzle Cleaning

When not seated: press to rinse the nozzle, or hold 3 secs for a hot-water tip clean. While seated: changes the night light colour.



Energy Saving

Press once for mode 1 (green), again for mode 2 (red), again for off. Hold 3 secs for sleep mode.

Settings & tips

Temperatures, presets, side control and getting a thorough clean

Temperature levels

Water and seat temperature lights

SETTING	LIGHT	WATER	SEAT
Off	No light	Room temperature	Room temperature
Low	Green	34°C	34°C
Medium	Yellow	37°C	37°C
High	Red	40°C	40°C

Handy features

Save a user preset

Hold (1) or (2) for 3 seconds

Set up your water and seat temperature, pressure, nozzle position and dryer temperature first, then save. One beep confirms.

2X stronger wash

Hold (Rear) or (Front) for 3 seconds

Starts from level 3 for a stronger wash. Hold again for 3 seconds to cancel.

Night light colour

While seated, press (Nozzle Cleaning)

Cycles through 7 colours: white, sky blue, yellow, pink, red, sea blue, green, then off.

Factory reset

Press (■ Stop) 4 times within 2 seconds

Clears all settings back to factory defaults. Only works when no one is seated. A tone confirms.

Side control panel



- **Swipe toward the front** to start a front wash. Swipe again for oscillation.
- **Swipe toward the back** to start a rear wash.
- **Tap** anywhere on the panel briefly to stop.
- Enema isn't available from the side panel.

Not getting a thorough clean?

Try these for the most effective wash:

Adjust the nozzle
Use ▲ / ▼ during your wash to find the right position.

Turn up the pressure
Press + for more pressure, or hold Rear for 2X mode.

Add movement
Press Rear or Front again to oscillate, or add Pulse.

Batteries

When all the lights on the remote blink, replace the AAA batteries. Don't mix old and new.

Remote not responding?

After new batteries, unplug the bidet, wait 3 seconds and plug it back in.

Need a hand?

Our Australian team can help with settings, troubleshooting and spare parts.

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