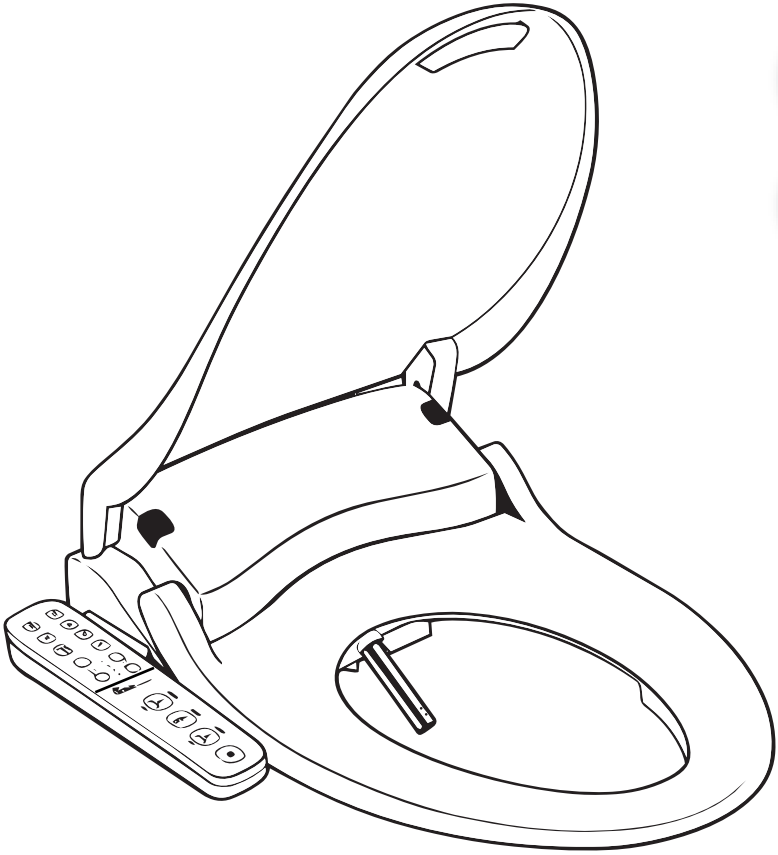
National

N-800



User's Guide | Electrical Bidet

220V ~ 240V, 50-60Hz

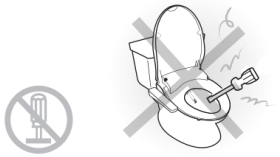
Thank you for purchasing the unit.
This unit should be installed according to this manual.
Read this manual carefully and install properly.
Do not attempt to service this unit yourself. Doing so could void your warranty.

1

⚠ Warning **Risk of hazardous or lethal damage when violating the instructions.**

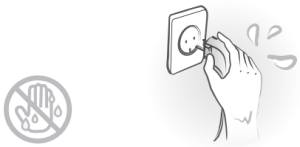
Disassembly,modification or repair is not allowed.

▶ Risk of electric shock or fire.



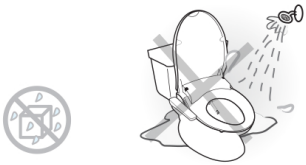
Don't plug or touch the power cord with wet hands.

▶ Risk of electric shock.



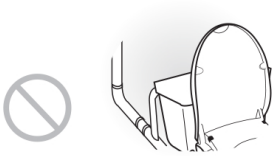
Don't spray water on the main body of product or power plug.

▶ Risk of electric shock or fire



Don't connect the product to the water pipe of industrial use.

▶ Risk of causing dermatitis of user.

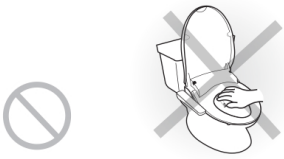


Don't connect power to the product before its complete installation on the toilet



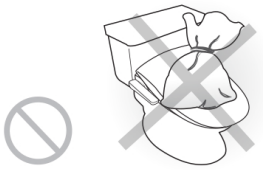
Don't block the hot air hole nor put any object on the hole

▶ Risk of burn or electric shock.



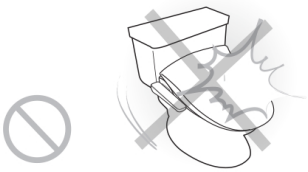
Don't stand on the product; don't put heavy object on it.

▶ Risk of injury or damage to the product.



Don't force to close the cover of toiler.

▶ Risk of failure.



When cleaning, don't use toilet-use detergent,benzene,thinner,etc.

▶ Risk of damage to the product or crack.



Insert the power plug correctly in 220~240V exclusive outlet.

▶ Risk of heat or fire.



Be cautious low temperature burn.

▶ When the skin has been in contact with a seat for a long time,it may cause low temperature burn.The seat temperature should be set on Low or off when the unit is used for children,elderly persons,persons who cannot control the temperature by themselves.



Don't place the removed product upside down.

▶ Risk of the product failure.



Safety Instructions

Caution **Risk of injury or material damage when violating the instructions.**

Don't use the damaged power cord or outlet

- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

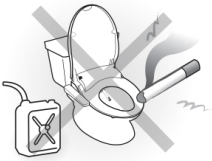


Don't fail to do grounding

- Always use the outlet that encloses the earth electrode (Earth terminal mounting outlet-check if there is earth or not).
- In case there is no earth electrode, do grounding separately.
- When it is not grounded, it causes the failure and electric shock.



Don't locate the cigarette or flammable materials near the product; Don't throw the cigarette into the product.



When removing the product from toilet, always release the power plug first.

- Risk of electric shock.



Don't force to lean against the cover of toilet.

- Risk of failure.



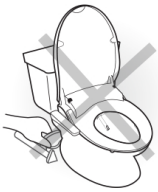
When the product is not used an extended period of time, remove the power plug and drain the water out of the product tank.

- It may cause the water rotten and result the skin disease.



Don't bend the connecting hose; don't force to pull it out.

- It may cause stoppage of water supply or leakage.



When installing,push it in until it sounds 'Click'

- It may cause water leakage or mal-operation.



Don't use with the product out of order.

- When it is out of order remove the plug from the outlet and inform the service center.
- Otherwise, it may cause fire or electric shock.



WMTS 051
20094

E5780

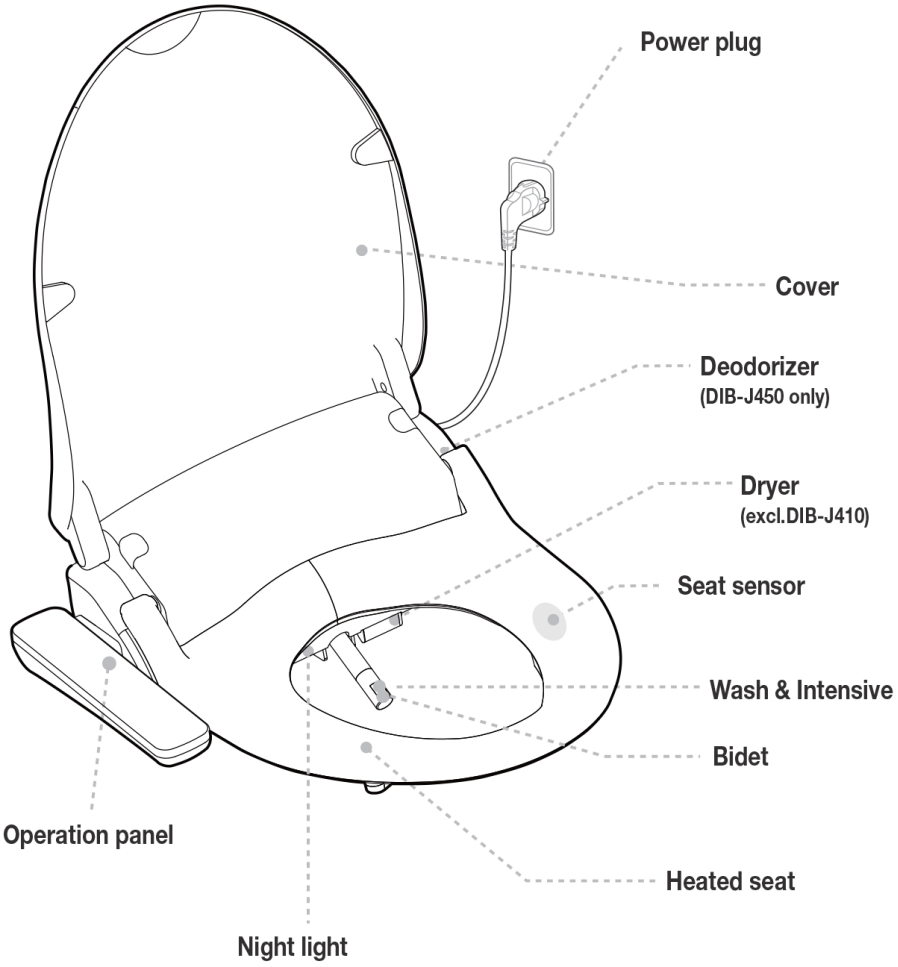
JAS-ANZ

ABCB

IPX4

WARNING: THIS TOILET DOUCHE SEAT MUST BE INSTALLED WITH APPROPRIATE BACKFLOW PROTECTION CONFORMING TO THE NATIONAL CONSTRUCTION CODE - VOLUME THREE AND THE PCA.

Main Body


Power plug
Cover
Deodorizer
(DIB-J450 only)
Dryer
(excl.DIB-J410)
Seat sensor
Wash & Intensive
Bidet
Heated seat
Operation panel
Night light

Parts & Configuration

Operation panel

BIDET
To run the bidet function. (1 minute)

INTENSIVE
To run the intensive function. (1 minute)

DRY
To run the dry function. 3 minutes (excl. DIB-J410)

◂ / ▸
To control the nozzle position.

PULSE
To run the pulse function during wash/bidet/ intensive operation.

SEAT TEMP
To control seat temperature. (off/low/mid/high)

STOP
To stop any operations.



NOZZLE CLEANING
Selecting nozzle cleaning while not seated, the nozzle cleans itself 3 times.
Then nozzle extends and stops for manual cleaning process.

WASH
To run the wash function. (1 minute)

+/-
- To control water pressure.
- To control dryer temperature. (excl. DIB-J410)

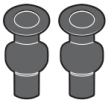
CHILD
Children safety and automatic mode.

WATER TEMP
To control water temperature. (off/low/mid/high)

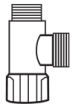
ENERGY SAVING
1st : Automatic mode
2nd : Powerful mode
3rd : Cancellation

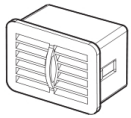
Accessories

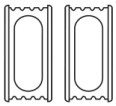

Top mount metal bolt


Top mount rubber nut

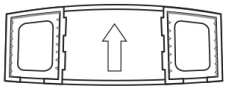

Washer


T-Valve


Deodorizing catridge
(DIB-J450 model only)


Bracket Holder


Water supply hose


Catch plate


Spare nut

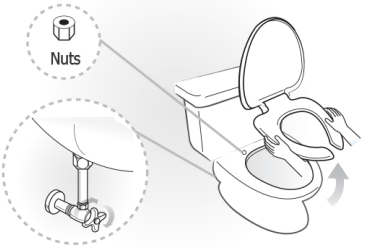

Rubber washer
(for Spare nut)

※ Optional

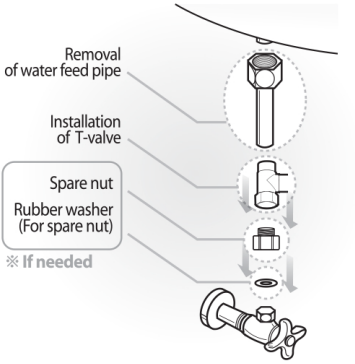
3

1 Remove the seat from the existing toilet body.

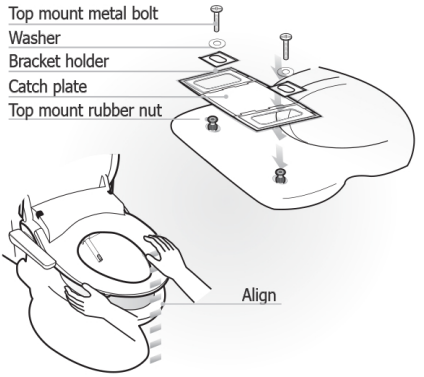
- Release the nuts, and then remove the seat and cover from it.
- Keep the removed seat, cover and nuts in a proper place in case of using them again.
- Turn off the water.



2 Remove the water hose and then install T-valve.

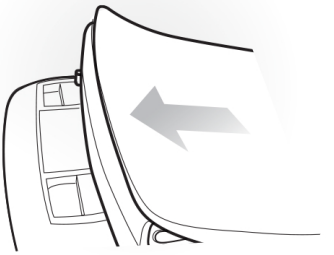


3 Fix the bracket onto the toilet first.



- Adjust the seat and the front part of toilet back and forth so that they can correspond with before fastening the nuts.

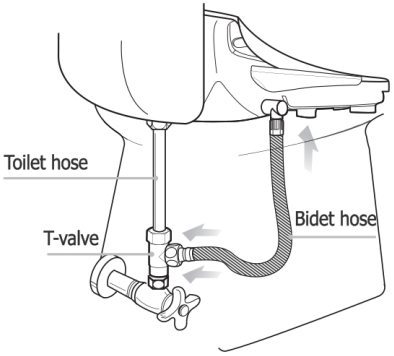
4 Push the main body toward the bracket completely.



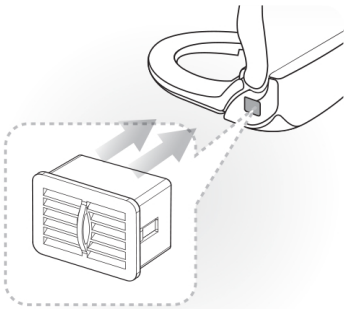
- Push it in until it sounds 'click'
- When the product is not installed well, it may cause seat apart.

Installation & Trial operation

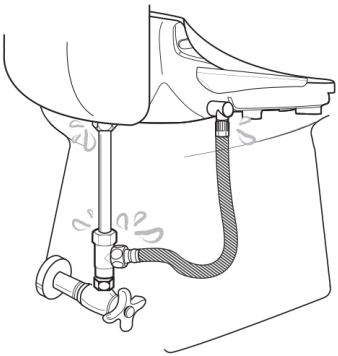
5 After installing the T-valve, connect the bidet-use hose to the bidet body and turn on the water.



6 Insert the deodorizing cartridge into the bidet body.
(DIB-J450 only)

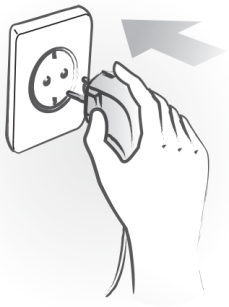


7 Turn on the water and check for leaks.



8 Be sure that the nozzle comes out and retracts when powered on.

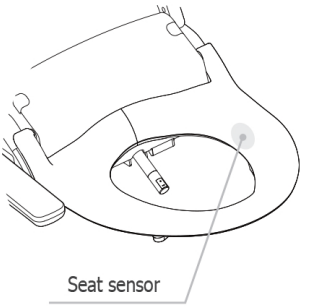
▶ Don't plug the power cord with wet hands.
Risk of electric shock.



4

1 Sit on the toilet seat

- Be sure to sit on the seat sensor.
  If the sensor is not occupied, all functions will not operate.
- Deodorization starts automatically. (DIB-J450 feature only)



2 Wash, Bidet, Intensive

- Selected function can be used as described.
- When pressing the selected function again, nozzle will move back and forth to wash a wider range.
- Press the button once again to stop Massage function.
- dib's specialized water spray in Intensive function helps relieve constipation and fecal stasis.



3 Dry Temperature Control

- Dryer operates for 3 minutes.
- Dryer temperature is adjustable by pressing power ctrl buttons. (5 levels)
- Dryer effect will be improved if you wipe the moisture lightly before opearating the drying function.



4 Pulse

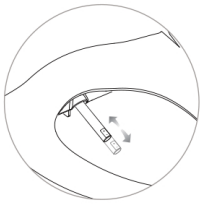
- When pressing the Pulse button during the operation of Wash, Bidet, and Intensive, water pressure will repeat high and low for smooth pulsating wash.
- Pulse function will not operate during the operation of Sitz bath.

  *See how to use section 5-14 for Sitz bath.



5 Nozzle Position Control

- Nozzle position is adjustable. (5 levels)





6 Water Pressure Control

- Water pressure is adjustable. (5 levels)
- If the water or screen filters become blocked, it may cause low water pressure. Regularly check the screen filter.



7 Stop

- All operations will stop.
- When pressing the Stop button for 3 seconds, the unit will be in sleep mode.
- Press Stop, Wash, Bidet or Intensive to turn on.
- When pressing the Stop button for 5 seconds consecutively, the unit will be turned off and on automatically and initialized. All presets will be deleted.



8 Child Function

- When selecting Child function, settings* will be adjusted for children.
- 1 min Bidet - 30 sec Bidet Oscillating - 30 sec Bidet Pulse - 2 min Dry work consecutively.
- In case of DIB-J410, Dry function will not operate.

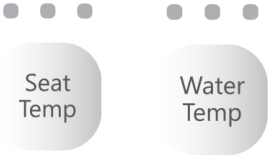
*** Settings**

Extra extended nozzle position
Lower water pressure
Lower seat temperature
Lower water temperature



9 Seat / Water Temperature Control

- Seat / Water temperature is adjustable. (4 levels)
  (Off – Low – Middle – High)
- To reduce the chance of low temperature burns, the seat has a seat heather auto adjustment function which turns to low temperature (35℃, 95℉) when seat is occupied for more than 15 minutes consecutively. If the seat is set lower than middle level, the seat remain at off or low level.



10 Energy Saving Fuction

- Automatic energy saving mode
  - This mode will be activated by pressing the Energy Saving button until yellow LED lamp lights on. (Seat and water temperature will be kept at 32℃)
- Powerful energy saving mode
  - This mode will be activated by pressing the Energy Saving button until green LED lamp lights on. (Seat and water heater will be kept off)
- Release of energy saving mode
  - Press the Energy Saving button until LED lamp turns off.
- When the unit is occupied, it adjusts to the preset temperature and it returns to the saving mode when seat is unoccupied.
- If the seat and water temperature are off, they will remain off.

11 Nozzle Cleaning

- When selecting Nozzle Cleaning while not seated, the nozzle cleans itself 3 times. Then nozzle extends and stop for manual cleaning process.
- Clean the nozzle with a brush and press STOP button after completion of manual cleaning. Then nozzle cleans itself for 3 times and retracts.
- NOZZLE CLEANING will not operate if the seat sensor is activated.



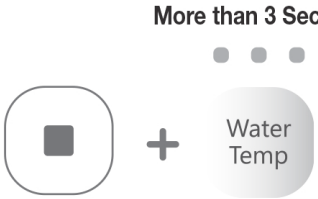
12 Deodorization

- When sitting on the seat, deodorizing function starts automatically.
- After leaving the seat, the deodorizing function operates for 1 additional minute.
- Automatic start deodorizing function can be cancelled/set by pressing Stop and Energy saving buttons for 3 seconds.



13 Automatic tank draining

- To protect water contamination, the water tank will be drained(replaced) for 2 minutes if the seat is not used for 48 consecutive hours.
- This feature is deactivated from the factory. To activate this feature, press Stop and Water Temp. buttons for 3 seconds.



14 Sitz Bath

- Wash or Bidet is switched to Wash Sitz Bath or Bidet Sitz Bath if Nozzle Cleaning button is selected during Wash or Bidet operation.
- Water pressure is switched to 1st level regardless of preset water pressure settings and Sitz Bath operates for 5 minutes.
- LED of Nozzle Cleaning turns on during the operation of Sitz Bath.
- Select the Nozzle Cleaning again to switch to normal Wash or Bidet.



15 Seat Sensor Release

- The seat sensor can be activated and deactivated by pressing Pulse button for 3 seconds.
- If the seat sensor is deactivated, the unit works without occupying the seat and features* cannot be controlled.

*** Features**
Night light, Silent mode, Nozzle cleaning.



16 Night Light

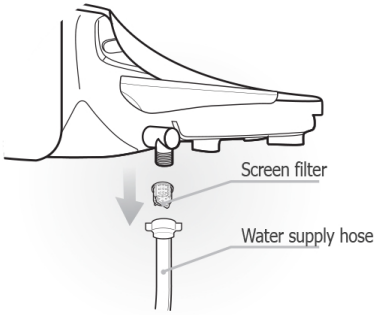
- Blue LED night light provides enough brightness to see the toilet without turning on the bathroom light.
- Night light can be turned on and off by pressing '+' for 3 seconds while not seated.
- Night light setting cannot be adjusted if seat sensor release feature is activated.



6 Maintenance & Cleaning

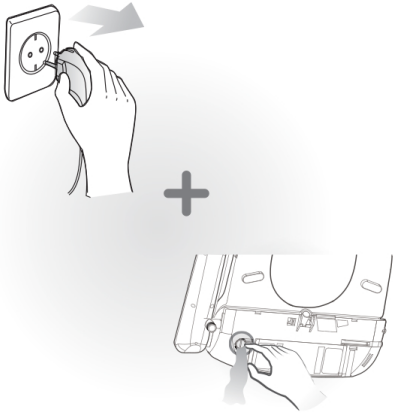
Screen Filter Cleaning

1. Close the water valve.
2. Disconnect the water supply hose. Take the screen filter out and clean it with a soft brush.
3. Return the filter after cleaning and reconnect the water supply hose.
4. Open the water valve.



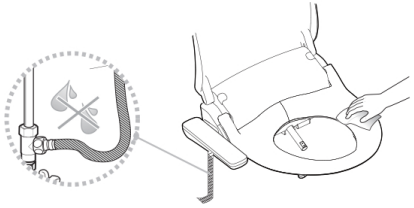
Maintenance during Winter Season

When bidet seat is not used for an extended period of time, unplug and drain the unit.



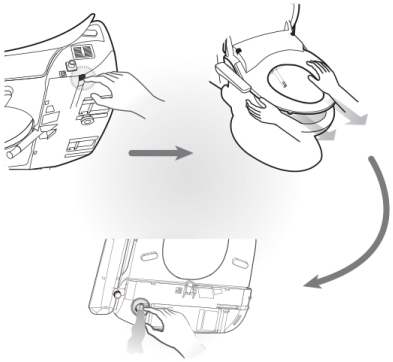
Cleaning the Unit

1. Exterior surface of unit is made of plastic material, which may be damaged by scrubber, chemicals, etc.
2. Wipe the surface with a soft damp cloth. Do not spray water directly onto the surface.
3. Clean the body after removing the power plug from the outlet. Be sure no water splashes into the power plug or outlet.
4. Be careful of not dropping any chemical detergents or toilet cleaner on the water supply hose. Risk of hose damage.



Draining of Remaining Water

1. Remove the power plug from the outlet.
2. Close the water feed valve.
3. Press the lever plate and gently pull to remove the unit from the catch plate.
4. Use a coin to open the drain plug.



7 Settings

● : Seat sensor 'off' status ○ : Seat sensor 'on' status ◐ : Regardless of on/off

No	Function	Seat status	Switch operation	Description	Initial status
1	Silent mode	●	" − " for longer than 3 seconds.	To turn on/off the operating chime sound.	ON
2	Factory default setting	●	" ■ " for longer than 5 seconds.	All settings will be initialized.	
3	Sleep mode	●	" ■ " for longer than 3 seconds.	The unit will be in sleep mode. Press any of " 🚽 ", " 🧍 " and " 🚽 " turn on.	
4	Seat sensor release	●	" Pulse " for longer than 3 seconds.	Seat sensor feature will be deactivated.	OFF
5	Automatic start deodorizing	◐	" Energy Saving " for longer than 3 seconds.	Automatic deodorizing start feature will be deactivated.	ON
6	Night light	●	" + " for longer than 3 seconds.	To on/off the night light.	ON
7	Automatic tank draining	●	" ■ " + " Water Temp " for longer than 3 seconds	Automatic tank draining feature will be activated	OFF

* The unit will work without sitting on the seat if the occupied seat sensor is deactivated. (turned off)

* If the seat sensor is deactivated, some features cannot be controlled.
(Night light on/off, silent mode on/off and nozzle cleaning)

* Above features are deactivated with 1 buzzer sound and activated with 2 buzzer sounds.

8 Troubleshooting

※ **Please check the following points before requesting the repair service.**

Problem	Check list
Completely out of order	• Check if the power plug is not connected. • Check if the power supply or outlet failure.
Water does not spray out	• Check if the water supply is turn on. • Check if water valve is locked. • Check if nozzle is blocked by foreign material. • Check if connection hose is bent.
Water pressure is low	• Check if screen filter is blocked by foreign material. • Check if the water pressure is set at too low level.
Water is not warm enough	• Check if its temperature is set at off or low level, or economy mode.
Seat is not warm enough	• Check if its temperature is set at off or low level, or economy mode.
LEDs of water high, middle and low level blinking	• Check the water is supplied properly. • Power plug out and in process required after checking.
Water tank is drained intermittently	• Check if the automatic water draining feature activates.

Self-Diagnosis Table

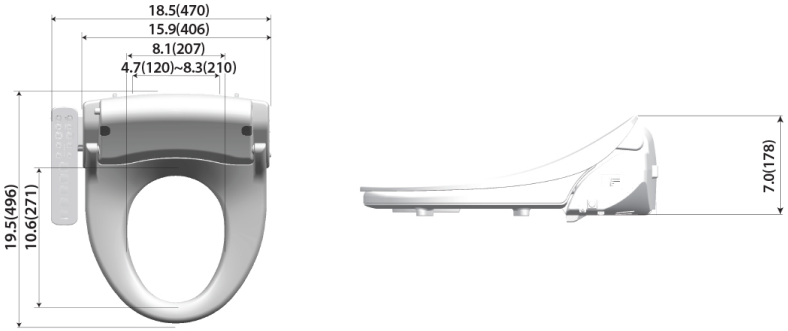
※ **Please refer to the following table and inform the exact status when requesting repair service.**

No	Self Diagnosis	Indication
1	Water temp sensor is disconnected or not inserted	LEDs of water low + middle level blinking
2	Water temp sensor is short-circuited or overheated	LEDs of water high + middle level blinking
3	Seat temp sensor is disconnected or not inserted	LED of water low level blinking
4	Seat temp sensor is short-circuited or overheated	LED of water high level blinking
5	Check the water is supplied properly.	LEDs of water high, middle and low level blinking Power plug out and in process required after checking.

	Features	N-800
Wash / Dry features	Wash	●
	Bidet	●
	Intensive	●
	Child	●
	Dry	●
Convenient / Comfortable features	Normal / Powerful energy saving	●
	Oscillating / Pulsating	●
	Continuous heated water	●
	Heated seat	●
	Soft closing	●
	One touch release	●
	Automatic deodorizing	●
	Nozzle cleaning	●
	Seat sensor overriding	●
	Night light	●
Satety features	Low burn protection	●

■ **Dimensions** **inch(mm)**

< Round type >



10 Specifications

Item			N-800
Rated voltage			AC 220 ~ 240V, 50Hz ~
Max. Power consumption			870W
Power cord length			1.8m
Water feed method			Directly connected to water pipe
Recommended water inlet pressure			0.7 ~ 7.5MPa
Wash	Feed Volume	Wash	0.5~0.8 ℓ/min
		Bidet	0.5~0.7 ℓ/min
		Intensive	0.5~0.7 ℓ/min
		Child	0.5~0.6 ℓ/min
	Pressure control		5 levels
	Temperature control		4 levels (off-low-middle-high)
	Heater capacity		800W
	Safety device		Water level sensor, Thermal fuse, Bi-metal, Temperature sensor
Heated seat	Temperature control		4 levels (off-low-middle-high)
	Heater capacity		55W
	Safety device		Thermal fuse
Dry	Temperature control		Room temp. ~ 40℃
	Heater capacity		250W
	Safety device		Thermal fuse, Bi-metal
Deodorization			Catalytic deodorization
Feed water temp. tolerance range			3 ~ 35℃ (recommened 12 ~ 35℃)
Usage room temp. tolerance range			3 ~ 40℃ (recommened 10 ~ 35℃)
Dimension	-		-
	Round		18.5″(470) x 19.5″(496) x 7.0″(178)
Weight Net weight (Gross weight)	-		-
	Round		4.9kg (7.2kg)

2 YEAR WARRANTY PARTS & LABOUR

1. We hereby warrant that the Product will be free from maunfacturing defects which affect the ability of the Product to operate for its intended use.
2. In case of failure immediately cease using the Product. Go to nationalbidet.com.au and view the troubleshooting guide, if this does not solve the problem contact customer support.
3. Warranty is for product only and does not include deinstallation/installation or shipping.
4. For comprehensive warranty information go to nationalbidet.com.au

Please complete form for your own records

Product Name			
Model Name			
Date Purchased			
SER. No.			
Customer's Address		Name	
		Tel.No	
Distributor's Address		Name	
		Tel.No.	

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Please choose carefully we do not normally give refunds if you simply change your mind or you have measured incorrectly or for health reasons if the bidet has been used.

We will refund, exchange or credit if the goods are faulty and cannot be repaired.

Please retain your invoice for the period of your warranty.
Any returns may incur up to 20% restocking fee and/or shipping costs.

See Consumer Laws in relation to change of mind
(AUST) www.consumerlaw.gov.au (NZ) www.consumerprotection.govt.nz
In case of product failure

National

AUSTRALIA: 1201/56 Scarborough St, Southport, QLD 4215
New Zealand: Unit 5/31 Princes St, Onehunga 1061
AUS PH: 02 9137 6103 NZ PH: 09 281 5056
www.nationalbidet.com.au

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N-800

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