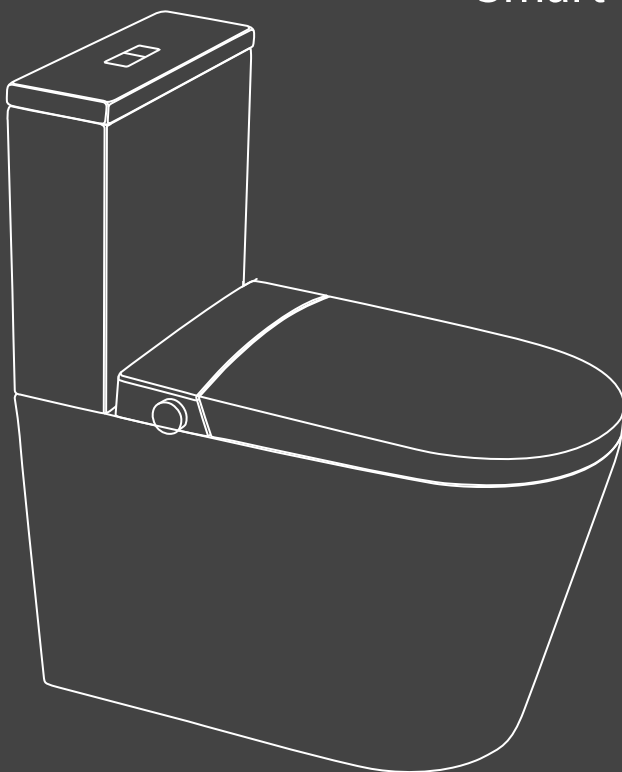


THRONE

Smart Toilet



Note: Before use, please read this manual carefully in its entirety.

Follow all warnings and instructions marked in this manual to ensure correct and safe use of the product.

For products supplied to Australia, installation must be carried out by a qualified professional.

Failure to install the product by a qualified installer will be considered non-compliant with specification requirements, and the distributor shall bear full responsibility.

TABLE OF CONTENTS

Important Safety Guidelines	1
Warning	3
Parts Instructions	6
Product Instructions / Foot Sensor Operation	9
Installation Instructions	10
Post-Installation Checks	19
Daily Cleaning and Maintenance	23
Common Fault Diagnosis and Troubleshooting	26
Product Specification	29
After-Sales Service	30
Product Warranty Card	31

Thank you for purchasing this smart toilet. Read and use this manual carefully and correctly.
After reading the manual, keep this manual in a convenient place.

IMPORTANT SAFETY GUIDELINES

Please follow the safety operation guidelines when using electronic products especially when children are around. Read all the guidelines before installing and using the product.



Danger - To reduce the possibility of electric shock

1. Do not place or store the product in a place where it may get wet.
2. Do not drop the remote control into the bathtub, sink and other liquids.
3. Do not spray water on the product or plug part.



Warning - To avoid accidents (burns, electric shock, fire and injury)

1. People who are less sensitive to temperature, such as children or users with reduced body sensation or paralysis, must be supervised when using this product. Set the seat temperature to the lowest level or turn the seat heating function off.
2. This product is limited to the functions described in this manual. Do not use any accessories or auxiliary equipment that are not recommended by the manufacturer.
3. Do not continue using the product if the power cord or plug is damaged, faulty, or has fallen into water. Please send the product to an authorised service centre for inspection, repair, or adjustment.
4. Ensure that the power cord is not exposed to heat or damage.
5. Do not use this product while drowsy or asleep.
6. Do not drop or insert any objects into the product openings or water pipes.
7. Do not use this product outdoors.
8. This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or by persons lacking experience or knowledge, unless they are supervised or instructed by a person responsible for their safety.
9. Children must be supervised to ensure that they do not play with the appliance.
10. If the power supply cord is damaged, it must be replaced by the manufacturer, an authorised service agent, or a similarly qualified person in order to avoid a hazard.



Keep these safety guidelines

ELECTRICAL SAFETY & INSTALLATION ENVIRONMENT

Please read this manual carefully and use the product correctly.
The precautions listed below are essential for safe operation.

Markings and their meaning

 Warning	It means that if you ignore this sign and misuse it, it may cause serious injury or death.
 Notice	It means that if you ignore this sign and misuse it, it may cause personal injury or property damage.

Examples & description of icons

	It means not feasible and prohibited. (The picture on the left indicates that disassembly is prohibited)
	It indicates that the content must be followed. (The picture on the left indicates that it must be followed)

WARNING



Do not
splash water

Do not splash water or detergent onto the product body or power plug.

- This may cause fire or electric shock.
- This may cause cracking, damage to the bidet, or water seepage inside the unit.



Power Socket Requirements

To prevent fire or electric shock, the following requirements must be met:

- A high-sensitivity, fast-acting leakage protection switch (RCD) with a rated residual current below 15 mA, or an approved isolation transformer rated between 1.5 kVA and 3 kVA, must be used.
- The power socket must be installed at least 0.3 metres above the floor and positioned as far away as possible from bathtubs or shower areas.



Grounding Requirement

The product must be properly grounded. Failure to ground the unit may result in electric shock.

Note: Grounding refers to a grounding resistance of less than 100 Ω .

The grounding wire at the switchboard must be a copper wire with a diameter of 1.6 mm or greater.



Bathroom Use Warning

When used in a bathroom, ensure that the power plug is properly waterproofed with silicone gel protection.

Failure to do so may result in fire or electric shock.

WARNING



Prohibited to
use in wet area

Do not install this product in wet areas such as shower rooms.
This may cause fire or electric shock.



Do not
disassemble

Do not dismantle, repair, or
modify the product yourself
under any circumstances.



Forbid

Do not continue using the
product if a fault occurs. If any of
the following situations occur,
immediately unplug the power
plug, close the water inlet angle
valve, and stop the water supply:

Water is leaking from the bidet
The product is cracked or damaged
Abnormal noise or odour is present
The toilet becomes blocked
Smoke is coming from the product
The product becomes abnormally hot



Forbid

Do not use a loose or unstable
power outlet. This may cause fire
or electric shock.



Forbid

Do not use any water source
other than tap water. Using
non-tap water may cause
malfunction or damage to the
product.



Do not use
wet hands

Do not plug in or unplug the
power plug with wet hands.



Forbid

Do not damage, bend, pull, or
pinch the power cable or
connection wires.

Continuing to use the product after
damage or malfunction may cause fire,
electric shock, or short circuit.

If the power cable is damaged, it
must be replaced or repaired by
a qualified professional.



Forbid

Do not use multi-outlet power
boards.

Do not connect additional wiring
or extension cords, as this may
cause overheating, fire, or
electric shock.



Forbid

Do not use any power supply
other than AC 220-240V.

ATTENTION



High Temperature Burn Warning

When sitting on the bidet for long periods,
set the bidet temperature to a low level or
turn the heating function off.

When using the heated seat and warm air
drying, adjust the bidet temperature to
normal and set the warm air temperature
to a low level.

Extra care is required for the following
users:

- Children and elderly persons who cannot
adjust the temperature by themselves
- People with limited mobility, such as
patients or persons with disabilities
- People who have taken sleeping
medication, cold medicine, consumed
alcohol, or are extremely fatigued

WARNING



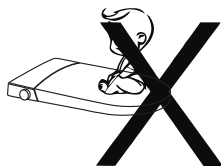
Do not allow cigarettes or other sources of fire near the product
May cause fire



Do not insert or block the warm air outlet with fingers or objects
Do not block the warm air outlet with your hands or cover it with clothing.



Do not apply excessive force or impact
Do not stand on the bidet, seat cover, or toilet.
Do not place heavy objects on the product.



For cleaning and maintenance, use only **diluted neutral kitchen detergent**.

Do not use: toilet detergents, residential detergents, gasoline, rosin, cleanser powder, nylon brushes, or other abrasive cleaners.

- * May damage plastic, deform or crack components, and cause personal injury.

- * May damage water pipes and cause leaks.



Water inlet precautions:

With the inlet angle valve open, do not remove the inlet filter or the drain plug attached to it.

- * May cause water leakage.



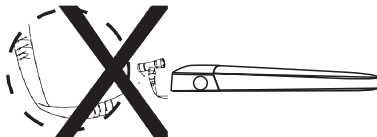
Do not twist or damage the water inlet hose.



Flushing precautions:

Do not flush foreign objects or other materials.

- * May cause toilet blockage and sewage overflow.





When not using for a long time, please unplug the power cord

* For safety, always unplug the power cord.

When using again, corrosive water may cause dermatitis. Flush the water before use.



In case of water leakage, close the water inlet angle valve immediately to stop water flow.



To prevent freezing or heating damage, keep the toilet room warm and maintain an elevated temperature.



Inlet filter installation

When installing the inlet filter, ensure it is tightened securely.



Power cord precautions:

Before use, make sure the power cord plug is fully inserted and fits snugly into the socket.

Loose or incomplete insertion may cause overheating and fire.

When not using the product for a long time, unplug the power cord.



Clogged bidet:

If the bidet is clogged, unplug the power cord before using a commercially available pipe dredge.

Failure to unplug may cause automatic washing, sewage overflow, and indoor flooding.



Do not expose the product to direct sunlight.

May cause discoloration, aging, or cracking of the product.



Please use the attached hose



REMOTE CONTROL INSTRUCTIONS

POWER



Press this button to turn the power on or off.

DRYING



Press this button to start drying while seated. Warm air drying stops automatically after 3 minutes.

STOP



Press this button to stop any active function, including "Rear Cleansing," "Front Cleansing," and "Drying."

REAR CLEANSING/ MESSAGE



Press this button while seated. The rear wash nozzle will spray at a fixed position for 2 minutes and then stop automatically.

FLUSH



Press this button to start flushing.

FRONT CLEANSING/ MESSAGE



Press this button while seated. The front cleansing nozzle will spray at a fixed position for 2 minutes and then stop automatically.

INCREASE PRESSURE



Adjust the water pressure for cleaning.
Settings: Weak, Medium, Strong, Strongest.

NIGHT LIGHT



The night light can be turned on or off when the power is on.

FORWARD



During "Rear" or "Front" cleansing, press this button to move the nozzle forward.

DECREASE PRESSURE



Adjust the water pressure for cleaning.
Settings: Weak, Medium, Strong, Strongest.

NOZZLE CLEANING



Press to extend the nozzle and flush water for nozzle cleaning.

BACKWARD



During "Rear" or "Front" cleansing, press this button to move the nozzle backwards.

WATER TEMPERATURE



Adjustable by 4 levels:
1. Off (room temperature)
2. ~ 33 deg C
3. ~ 35 deg C
4. ~ 37 deg C

SEAT TEMPERATURE



Adjustable by 4 levels:
1. Off (room temperature)
2. ~ 33 deg C
3. ~ 35 deg C
4. ~ 37 deg C

AIR DRYING TEMP.



Adjustable by 4 levels:
1. Off (room temperature)
2. ~ 33 deg C
3. ~ 35 deg C
4. ~ 37 deg C

FLIP OPEN SEAT / LID

These buttons are only applicable to models with the flip open lid and seat function.

FLIP OPEN LID



Press to open the seat cover automatically. Press again to close it.

FLIP OPEN SEAT



Press to open the seat automatically. Press again to close it.

REMOTE CONTROL PAIRING

Rotate the knob for manual rear cleansing and hold for ~3 seconds.

After a sound, press any remote button to complete pairing.

Note: If the remote does not respond initially, repeat the pairing procedure.

SIDE KNOB INSTRUCTIONS



Power On/Off: Long press the knob for more than 3 seconds.

Rear Cleansing: Turn the knob to the right.

Female Cleansing: Turn the knob to the left.

Stop: Press the knob once to stop any active function.

Toilet Flushing: Quickly press the knob twice (within 0.7 seconds).

Warm Air Drying: Quickly press the knob twice while seated.

Female Cleansing & Mobile Massage

- Turn the knob once to the left to start Female Cleansing.
- Turn it left again to start the Mobile Massage function.
- Press the knob to stop.

Rear Cleansing & Mobile Massage

- Turn the knob once to the right to start Rear Cleansing.
- Turn it right again to start the Mobile Massage function.
- Press the knob to stop.

KNOB SETTING INSTRUCTIONS

Automatic Toilet Flushing Function when Lid is closed

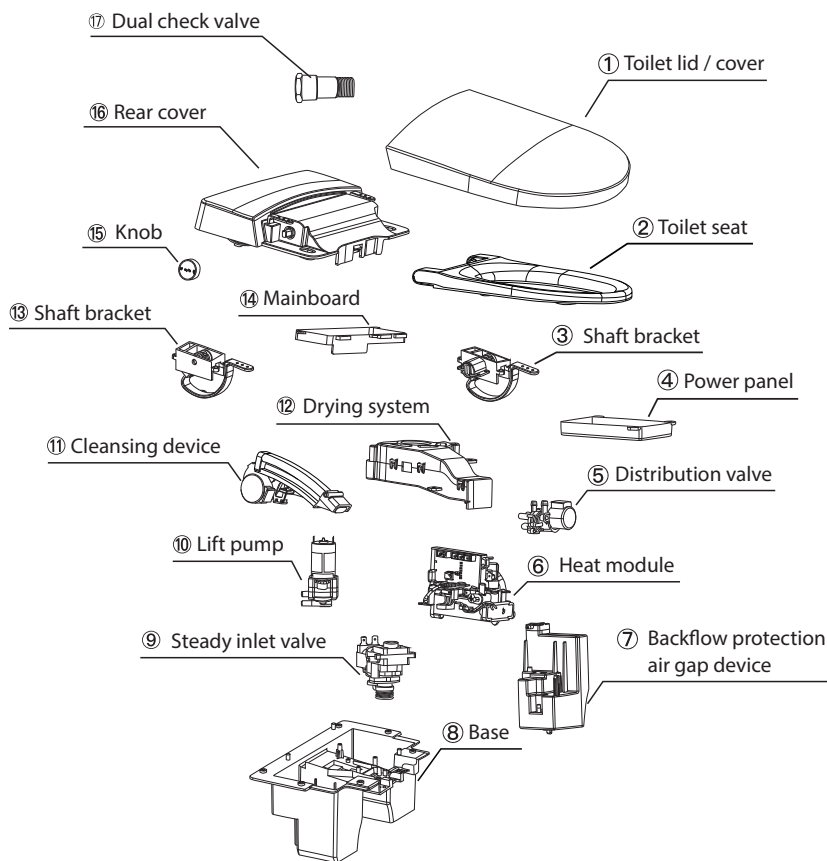
- Press the Flip Open Lid and Flush buttons simultaneously to enable/disable the automatic flush function when lid is closed.
- One tone: Function is turned off.
- Two tones: Function is turned on.

Foot-Sensing Impact Function

- Press the Flip Open Lid and Drying buttons simultaneously to enable/disable the automatic flush function when footsteps are detected.
- One tone: Function is turned off.
- Two tones: Function is turned on.

Foot-Sensing Flip Open Lid Function

- Press the Flip Open Lid and Rear Cleansing buttons simultaneously to enable/disable the automatic flip open lid function when footsteps are detected.
- One tone: Function is turned off.
- Two tones: Function is turned on.

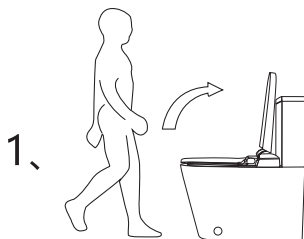


- | | | | |
|----------------------|--------------------------------------|--------------------|--------------------|
| ① Toilet lid / cover | ⑥ Heat module | ⑪ Cleansing device | ⑮ Knob |
| ② Toilet seat | ⑦ Backflow protection air gap device | | ⑯ Rear cover |
| ③ Shaft bracket | ⑧ Base | ⑫ Drying system | ⑰ Dual check valve |
| ④ Power panel | ⑨ Steady inlet valve | ⑬ Shaft bracket | |
| ⑤ Distribution valve | ⑩ Lift pump | ⑭ Mainboard | |

PRODUCT INSTRUCTIONS

FULLY AUTOMATIC FOOT SENSOR FLIP LID, SEAT & AUTO FLUSH

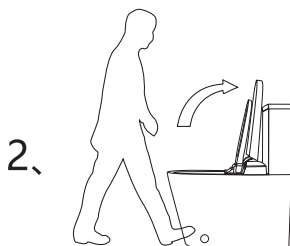
Lid flips open automatically



When the lid or seat is closed, if a person approaches the sensor area within approximately 40 cm, the lid will open automatically.

(This function applies only to fully automatic flip models.)

To flip open the seat, activate the foot sensor



To flip up the seat, place the right foot within approximately 10 cm of the foot sensor.

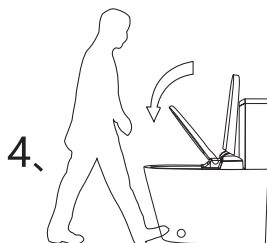
A foot touch will automatically flip open the seat.

Foot sensor activates auto flushing



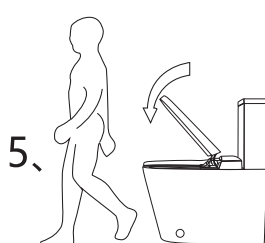
Once the seat is open, the foot sensor will activate the flushing.

Seat closes after sensing the foot



After flushing, another foot touch will close the seat down.

Lid closes automatically



If no one remains in the sensor area for 90 seconds, the lid will close automatically.

INSTALLATION PRECAUTIONS AND REQUIRED USER-SUPPLIED TOOLS

Scope of Use

Installation must comply with the requirements of the applicable regulatory authority, the National Construction Code (NCC) Volume Three – Plumbing Code of Australia, and all relevant reference standards in force at the time of installation, including AS/NZS 3500. This douche seat is supplied with a WaterMark-certified dual check valve and air gap in accordance with AS/NZS 2845.2. No additional backflow prevention is required for connection to the water supply.

This product is designed for indoor use only.

During installation, tighten each inlet connection to a maximum torque of 10 N·m. A leakage test must be performed prior to first use. Installation and maintenance must be carried out only by a qualified plumber.

Smart toilet body material: ABS

Water temperature range: 5–35 °C

Operating water pressure: 0.06–0.6 MPa

Only WaterMark-certified components may be used in conjunction with this smart toilet bidet seat.

Precautions

The water supply pressure must be maintained within the range of 60–600 kPa.

If water remaining inside the toilet body has frozen, place the unit in a warm indoor environment and allow it to thaw completely before installation.

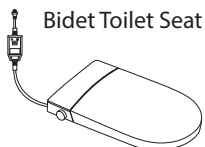
Only the supplied branching hydrant is to be used with this product.

Required User-Supplied Tools

Screw Driver	Monkey Wrench
	

LIST OF PRODUCTS AND ACCESSORIES

The smart toilet seat is supplied with the following items and components:



Bidet Toilet Seat

Remote Control



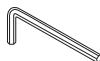
Screw



Decorative
Leather Stopper



Screw Driver



Wall Stop Valve



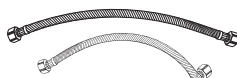
Screw Cap



Instruction
Manual



2 x Braided
Water Inlet Hose



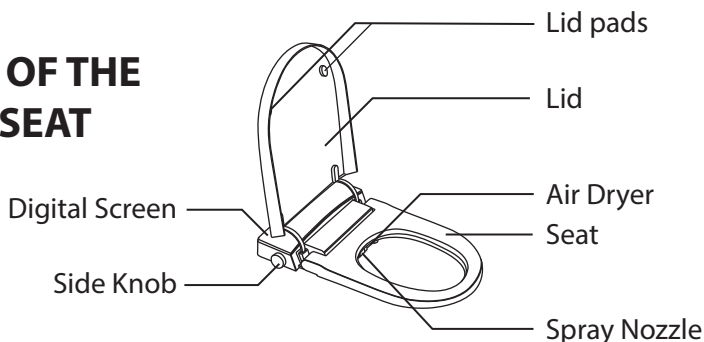
Tee valve



Washer



PARTS OF THE BIDET SEAT



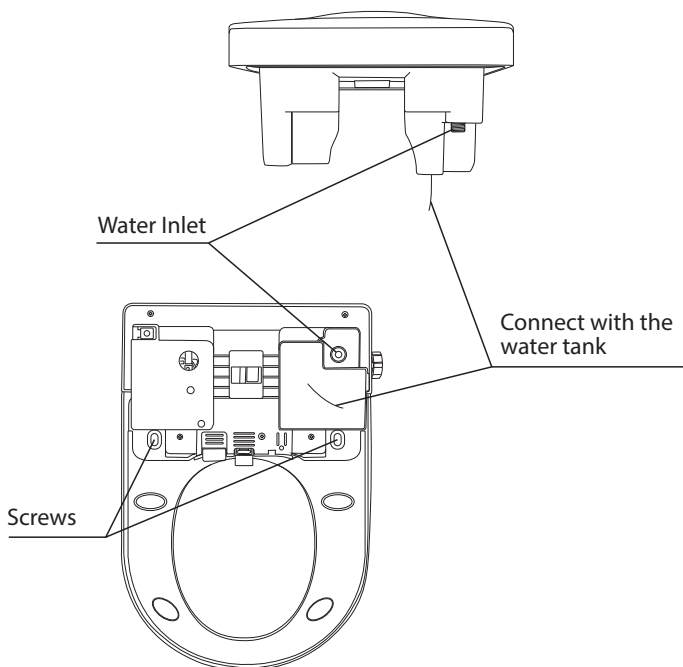
INSTALLATION STEPS

1. Align the cover plate with the ceramic toilet base and press down until a locking click is heard.
2. Align the two screws with the mounting holes, insert the screws, and fit the two cushioning washers.
3. Connect the transparent inlet pipe at the rear of the cover plate to the transparent water pipe from the cistern.
4. Connect the white pipe to the white hose from the cistern.

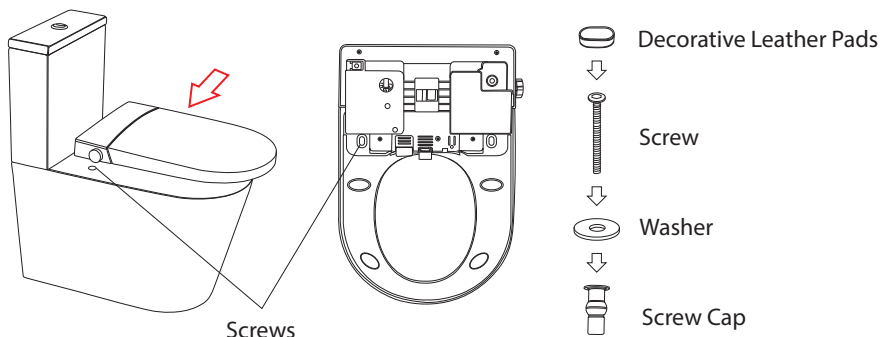
Once the above steps are completed, the installation is complete. An installation inspection must be carried out prior to first use.

Suitable toilet size: 580 × 380 mm (Length × Width)

Seat opening size: 300 × 220 mm (Length × Width)



INSTALLING THE BIDET SEAT

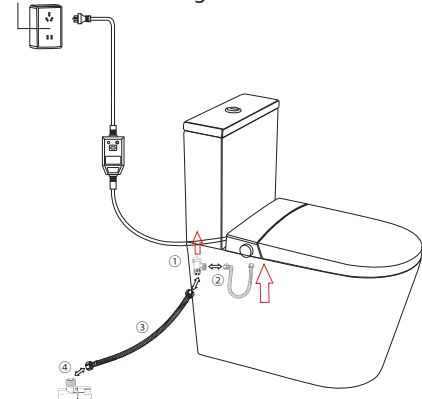


Tips for Installing and Removing the Seat

- 1. Installing the seat** - Position the seat onto the mounting plate and secure it by tightening the two screws, as shown in the diagram. When correctly installed, the seat will click into place, which can be both heard and felt.
- 2. Removing the seat** - Loosen and remove the two screws, then lift the toilet seat off the mounting plate.

POWER AND WATER CONNECTION

⚡ Connect to the ground electrode



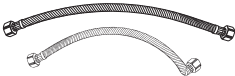
⚠ Connect to the ground electrode

The socket type and installation location must comply with the requirements of AS/NZS 3000:2018.

Connect the water pipe located behind the toilet to the water stop valve.

Water inlet pipes are typically 60–80 cm in length and must be G1/2" double-threaded. Connections must be sealed with a silicone washer and the pipe must be WaterMark certified in accordance with AS/NZS 3499.

ACCESSORIES REQUIRED

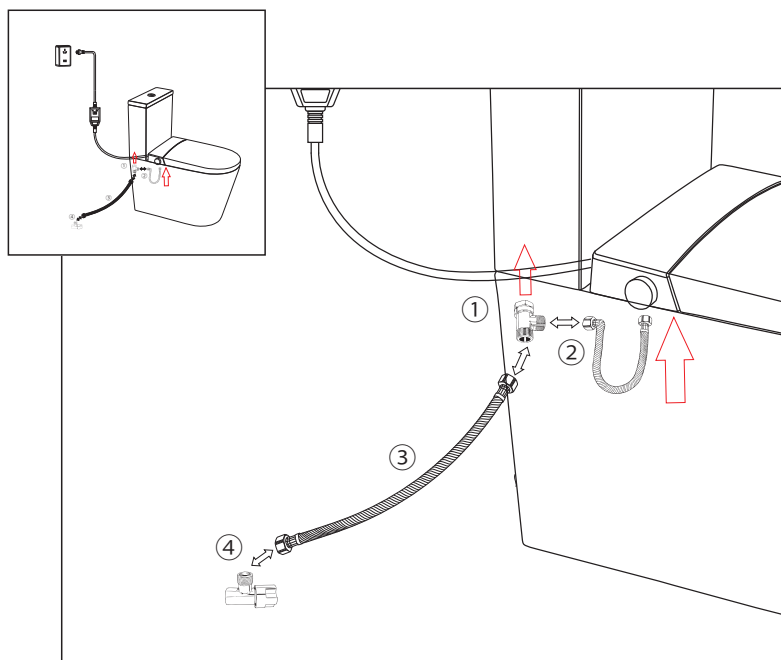
No.	Item	Qty	Illustration
1	Instruction Manual	1	
2	Wall Stop valve	1	
3	Tee valve	1	
4	Braided Water Inlet Hose	2	

Only WaterMark-certified components may be used to connect this bidet seat, and the inlet pressure must be compatible with the bidet seat specifications.

Installation and maintenance must be carried out by a qualified plumber only.

Installation must comply with the requirements of the applicable regulatory authority, the National Construction Code (NCC) Volume Three – Plumbing Code of Australia, all relevant reference standards in force at the time, and AS/NZS 3500.

INSTALLATION



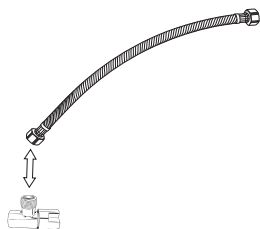
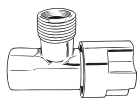
Connection Steps (water inlet from the bottom)

1. Connect the tee valve to the bottom of the cistern.
2. The pipe with the bent end is the bidet pipe; connect to the horizontal attachment of the tee valve and the other end is connected to the water inlet on the bottom of the bidet seat.
3. Another pipe connects to the vertical attachment of the tee valve.
4. This pipe connects to the water stop valve through a hole in the ceramic base.

Tighten all nuts at the connections by hand first, then use a tool with appropriate force to secure, avoiding overtightening.

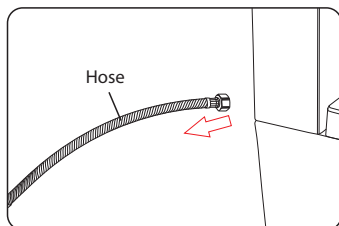
INSTALLATION

First, turn off the water supply system.

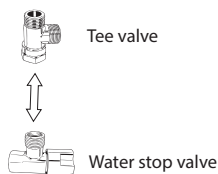


Installation of water inlet pipe

1. Remove the water inlet pipe from the toilet cistern.

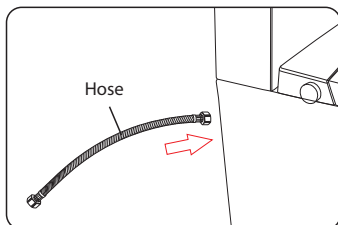


2. Connect the tee valve to the water stop valve.

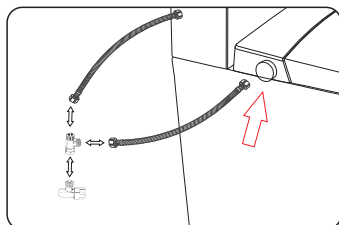


Ensure the interface is oriented correctly, following the arrow direction toward the toilet.

3. Reconnect the water inlet pipe to the toilet cistern.



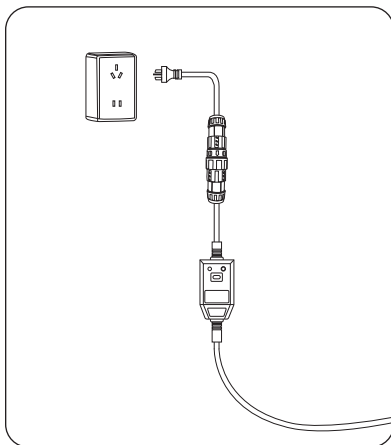
4. Install the connecting pipes to complete the water connection.



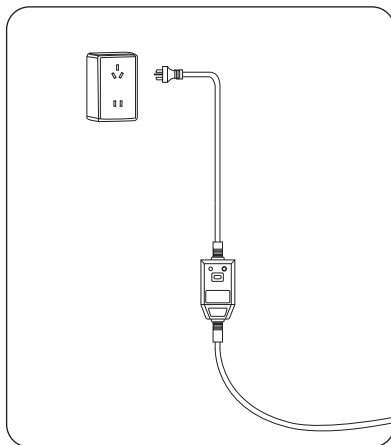
Tighten all nuts at the connections by hand first, then use a tool with appropriate force to secure, avoiding overtightening.

PLUG DESCRIPTION

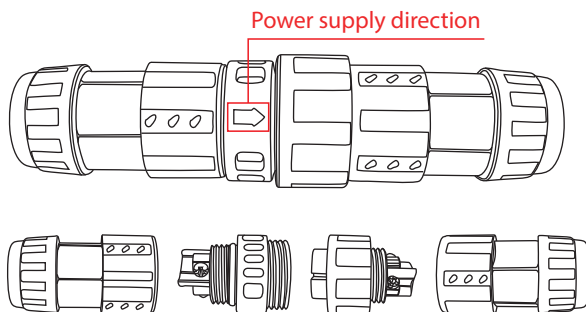
Two types of plugs available



1. Aviation Plug



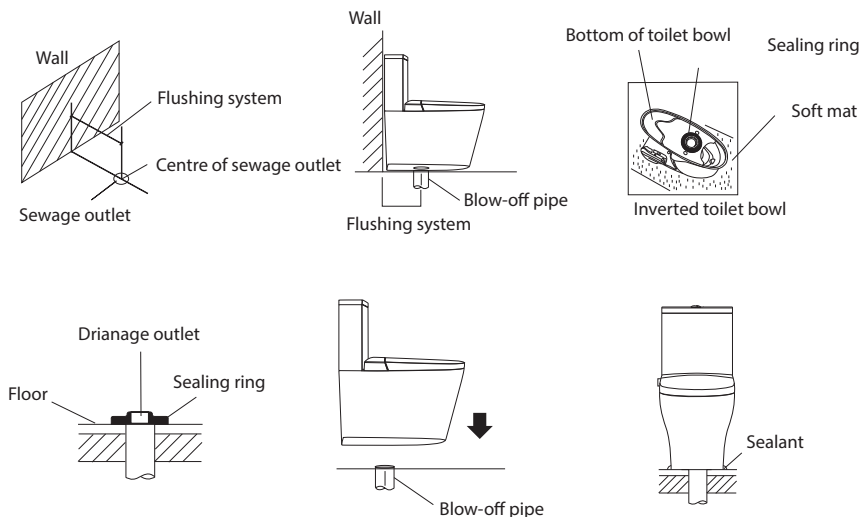
2. General Plug



Use the aviation plug on the bidet seat to connect the indoor live and earth wires. After making the connections and twisting the wires securely, press the switch to energize the unit.

INSTALLATION OF THE CERAMIC BOWL

Tip: Measure the distance from the wall to the center of the sewage outlet to ensure proper alignment of the flushing system.



1. Place the toilet bowl upside down on a soft cushion to protect the porcelain surface from scratches.
2. Fit the sealing ring securely onto the toilet's drainage outlet.
3. Ensure the sewage pipe is clear and unobstructed.
4. Carefully align the toilet's outlet with the sewer pipe and secure the toilet bowl in place.
5. Apply a circle of mildew-resistant sealant around the base of the toilet where it contacts the floor.

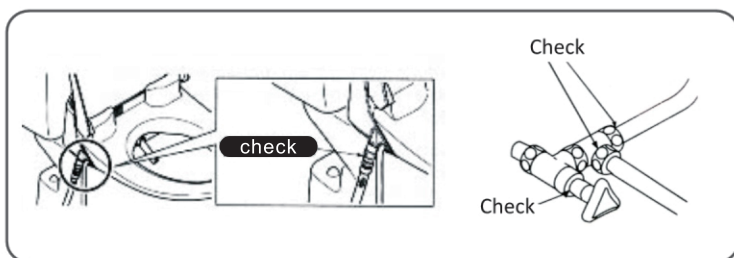
POST-INSTALLATION CHECKS

① Check for leaks

a. Open the toilet's inlet valve.

b. Inspect the inlet connections on the toilet body for any water leakage.

If a leak is detected, note its exact location, then turn off the inlet valve and take appropriate measures to stop the leak.



② Protect the toilet during trial run

Cover the toilet with a thin protective film to prevent water splashes from the nozzle during testing.

③ Check the power connection

Insert the plug into the socket. Verify that the power indicator lamp is flashing (initial startup). The display screen should also flash and show digital readings.

④ Test the nozzle function (with seat uninstalled)

Press the NOZZLE button to fill the toilet tank. Water should flow from the nozzle after approximately 1 minute.

PRE-USE INSPECTION AND FUNCTION CHECK

Before using the bidet seat, carefully inspect and test each function:

1. Check the nozzle and water lines

- Ensure the nozzle and its connected pipes do not leak.
- Wipe each part of the pipeline and use absorbent paper to confirm no water remains.

2. Test the remote control

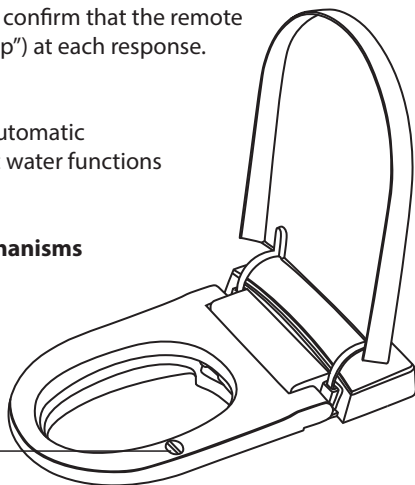
Press the control buttons and confirm that the remote emits the correct sound ("beep") at each response.

3. Test key functions

Verify that cleaning, drying, automatic deodorization, and automatic water functions operate normally.

4. Check damping/buffer mechanisms

Confirm that all damping and buffer components are functioning correctly.



Sensor check

Confirm that the sensors activate cleaning, drying, and deodorization functions when the seat cover is lifted or in use. During cleaning, ensure the nozzle sprays water correctly without splashing outside the bowl.



WARNING

Do not connect this unit to a power supply outside 220–240 V. Always follow the specified electrical installation requirements. Incorrect installation or power supply may cause fire or electric shock.



SPOT CHECK FOR PIPING AND TOILET BODY PERIPHERY

1. Inspect pipes and toilet body

Check for any loose pipes or visible scratches or damage on the toilet body. Ensure that both ends of the water inlet connecting pipe are secure and free from damage or scratches.

2. Check for water leaks

Confirm that the water inlet pipe and the surrounding areas of the toilet body are leak-free.

In case of any abnormal operation, turn off the power, close the water supply, and seek assistance from our qualified customer care team.

Common Issues

- In unseated mode, the seat sensor may activate functions (such as auto deodorization or flushing) when exposed to strong light (sunlight, bath heaters, etc.). This is normal and not a product fault. To stop, simply close the toilet lid and press STOP.
- Dark clothing may affect sensor detection. If the cleaning function does not activate, adjust seating posture and lift clothing higher as needed.
- Water may flow from the nozzle when the user stands up or during flushing. This is normal, caused by nozzle cleaning or water pressure regulation, and does not indicate a fault.

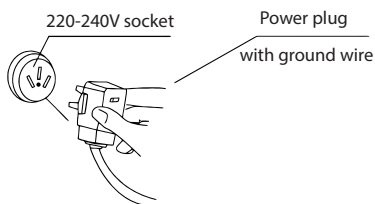
IMPORTANT: FIRST-TIME USE



Prior to initial use, verify that all components are present and correctly installed.

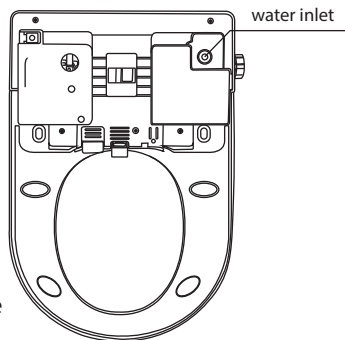
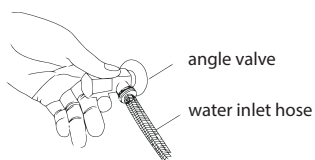
Insert the power plug into the socket

1. Insert the power plug into a 220–240 V AC socket.



2. Confirm that the digital display panel is powered on.

Confirm whether the inlet valve is open



Ensure the water inlet hose is correctly positioned and connected from the angle valve to the pressure-reducing valve.



WARNING



Ensure the ground wire is securely connected.

This product uses a three-prong power plug with a ground connection. In the event of a fault or leakage, there is a risk of electric shock.

If the socket does not have a ground connection, consult a licensed electrician for proper installation.

DAILY CLEANING AND MAINTENANCE



NOTICE

Always unplug the unit before performing any cleaning or maintenance to ensure the power to the operating parts is completely off.

Cleaning Instructions:

- Wipe the surfaces with a soft, warm cloth.
- Clean regularly to prevent dirt from becoming stubborn or difficult to remove.
- Using water while wiping can also help prevent static buildup, which attracts dust and may cause the product to appear discoloured or dirty.

REMOTE CONTROL BATTERY REPLACEMENT

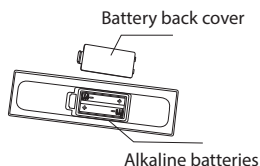
When the battery is nearly depleted, the remote control indicator will dim or turn off. Follow the steps below to replace the battery:

Important Notes:

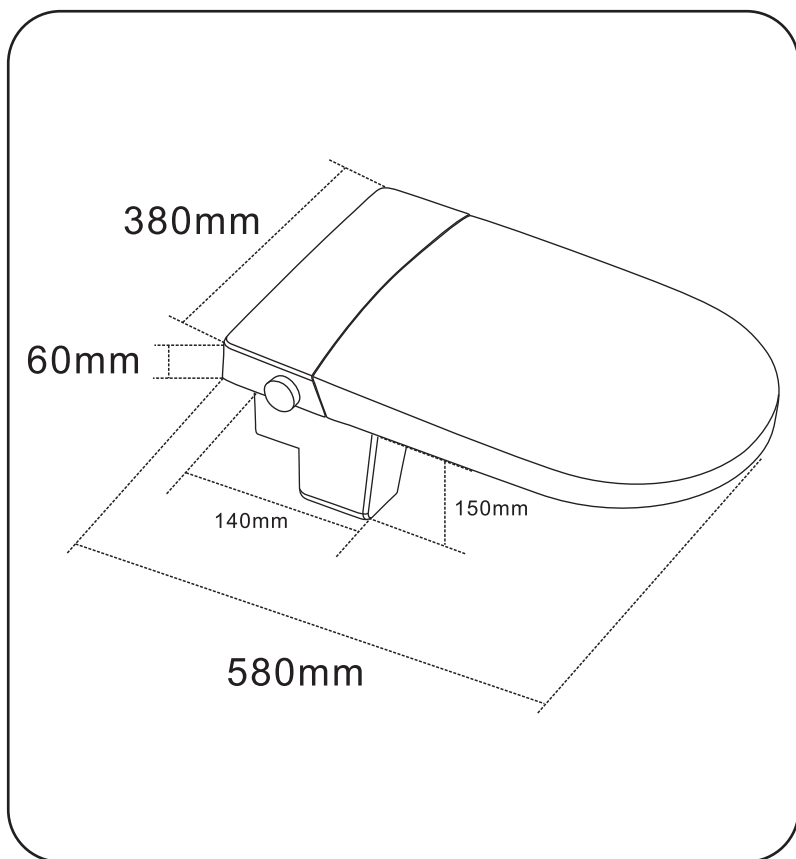
- Ensure the positive (+) and negative (–) terminals of the battery match the markings on the remote control.
- Do not mix new and old batteries.
- Use alkaline batteries only.

Remote control battery replacement

- Open the battery compartment cover on the back of the remote control.
- Remove the old battery and insert a new 1.5 V AAA battery, observing correct polarity.
- Close the battery compartment cover securely.
- Recommended Battery Type: Alkaline battery (1.5 V AAA)



EXTERNAL MEASUREMENTS

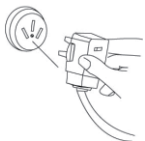


580*380*60mm

REMOVING THE SEAT FOR CLEANING

Follow the steps below to safely remove and clean the seat:

1. Unplug the power plug from the electrical outlet.



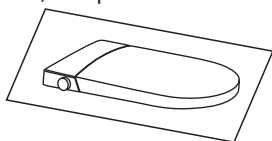
2. Close the water inlet valve to shut off the water supply.



3. Lift the seat cover upward and away from the toilet bowl to remove it from the mounting base.



4. Place the removed cover on a soft cushion and clean it using a warm, damp cloth.



Safety Warnings

Do not invert the cover. The internal heating components may overheat, causing smoke or fire.

Do not bend, twist, or strain the power cord or water supply hose. This may cause damage or electrical leakage.

Handle the cover with care during removal and cleaning to avoid damage or electrical faults.



Replacement of Wear Parts

The following components are consumable and should be replaced regularly:

Filter

- Replace every 3–6 months under normal water conditions.
- With good water quality, replacement may be extended to 6–12 months.

Remote Control Battery

- If the remote control becomes unresponsive, replace the battery.
- Use the same battery type and model as originally supplied.

COMMON FAULT DIAGNOSIS & TROUBLESHOOTING

Issues may occur with functions such as the power switch, rear wash, feminine wash, drying, or warm air temperature.

If a malfunction is suspected, refer to the troubleshooting information above and attempt the recommended checks.

If the issue cannot be resolved, contact the place of purchase or the customer service centre for assistance.

Power / System Operation

Symptom	Possible Causes	Corrective Actions
The product does not operate.	No power supply or loose socket connection	Check the power supply and socket connection
	Power is switched off (indicator light not illuminated)	Press and hold the "Nozzle Cleaning / Power" buttons on the remote control to switch on. Unplug the power plug, wait briefly, then reconnect.
	Leakage protection has been activated	Press the reset button on the leakage protection plug. If the issue persists, unplug the unit and contact authorised service personnel.

Rear Wash / Feminine Wash / Personalised Cleaning

Symptom	Possible Causes	Corrective Actions
No water is discharged from the nozzle	Water supply interrupted	Wait for water supply to be restored.
	Inlet angle valve is closed	Fully open the inlet angle valve.
	Inlet filter is blocked	Clean or replace the inlet filter.
	Inlet hose is bent or kinked	Straighten the inlet hose.
Cleaning water pressure is insufficient.	Cleaning pressure is set to the lowest level	Adjust the cleaning pressure according to this manual.
	Inlet filter is blocked	Clean or replace the inlet filter.

Remote Control

Symptom	Possible Causes	Corrective Actions
The remote control does not operate	The remote control battery is low or depleted	Replace the battery with a new alkaline AAA battery.
	Water droplets on the remote control panel	Wipe the remote control panel dry using a soft, dry cloth.
	The remote control is in automatic or distance adjustment mode	Refer to this manual to exit automatic setting mode or distance adjustment mode.
	None of these work	If the problem persists, contact authorised service personnel for repair.

Ceramic / Flushing System

Symptom	Possible Causes	Corrective Actions
Washing function does not operate when water pressure is low	Filter is clogged	Clean the filter according to the instructions in this manual.
	Household water pressure is insufficient	Check water flow; install a booster pump if under 5L per 10s.
	Water supply pipe is bent or kinked	Inspect the water supply pipe and ensure it is straight and unobstructed.
No siphon action or flushing at normal water pressure	Sewage leakage or blockage in the S-trap	If leakage or S-trap blockage occurs, use a drain tool or call a plumber.
Cleaning performance is poor despite normal water pressure	Flushing valve malfunction	For flushing valve faults, contact authorised service personnel for repair.
Lid or seat closes too quickly	Damping/slow-close mechanism failure	For damping mechanism faults, contact authorised service personnel for repair.
Lid or seat cannot be opened or closed (automatic flip seat cover models only)	Automatic damping function malfunction	For automatic seat and lid faults, unplug the unit for one minute, then reconnect the power and retry. If the issue persists, contact authorised service personnel for repair.

Nozzle / Cleaning Function

Symptom	Possible Causes	Corrective Actions
Water sprays suddenly	Abnormal operation during use	Unplug the unit for 1 minute, then reconnect.
Water temperature is insufficient	Water temperature setting is too low	Adjust the water temperature setting according to this manual.
	Hot-and-cold massage function is enabled	Disable the hot-and-cold massage function via the control panel or remote.
Nozzle is loose	Solenoid valve fault	Contact authorised service personnel.
The cleaning function does not operate correctly.	Hard object under seat	Remove object.
	Seat sensor is not fully covered	Adjust sitting position.
	Power interruption	Unplug for 1 minute, then reconnect.
	Seat sensor faulty	Contact authorised service personnel.

Air Drying

Symptom	Possible Causes	Corrective Actions
Warm air drying produces cool air instead of warm air.	Drying temperature is set to low or normal	Adjust the drying temperature setting according to this manual.
	The internal heating component is damaged	If the issue persists, contact authorised service personnel for repair.

Seat Temperature

Symptom	Possible Causes	Corrective Actions
Seat temperature is too low or the seat does not heat.	Seat heating function is switched off	Adjust the seat temperature setting as described in this manual.
	Power-saving mode is enabled	Disable the power-saving function if heating is required.

PRODUCT SPECIFICATION

Rated voltage	Alternating voltage 220-240V, 50/60HZ		
Rated power	Water inlet temperature: 15°C Outlet water temperature: 40°C Water discharge: 750ml/min Power: 1300W		
Cleaning	Water outlet	Rear wash	About 700 ml/min
		Front wash	About 700 ml/min
	Outlet water temp.		Normal temperature, and 34°C/37°C/40°C(4 grades)
	Water heating		Instant water heater
	Heater power		Water inlet temperature: 15°C Outlet water temperature: 40°C Water discharge: 750ml/min Power: 1300W
	Safety device		Water temperature sensor, Temperature blocking filament, Temperature controller, Leakage protector
Seat heating	Seat temperature		Normal temperature, and 34°C/37°C/40°C(4 grades)
	Heater power		40W
	Safety device		Water temperature sensor, temperature blocking filament
Warm drying	Drying temperature		More than 30 deg C, less than 55 deg C (3 grades)
	Air flow		>0.2m3/min
	Heater power		220-240V average(The maximum is about 1300W)
	Safety device		Bimetallic strip, temperature blocking filament
Deodorise	Type		Activated carbon high efficiency filter
Move massage			The spray head can move 1.5cm forward and backward
Nozzle position			Adjustable forwards and backwards
Water pressure			Minimum essential water pressure: 0.06mpa; maximum water pressure: 0.6mpa (at rest)

Product specifications may vary slightly due to material printing times. Please refer to the actual product.

AFTER-SALES SERVICE

Smart Toilet

Please read the following carefully

1. Submitting a Service Request

- Before requesting after-sales service, read this manual carefully and complete the Fix Request Form at the back of this manual.
- Any concern with the product must be verified by the Company to confirm if it falls under the warranty coverage.
- Keep your Fix Request Form for reference during the service process.

2. Information Required on the Fix Request Form

- Customer Name and Address
- Contact Number (Telephone or Mobile)
- Product Model Number
- Date of Purchase
- Place of Purchase
- Factory Serial Number

3. While Waiting for Service

- Ensure the product is switched off and not operating.
- Keep the product in this state until a qualified repair technician performs the service.

4. Warranty Terms

- The product warranty starts from the date of purchase and remains valid until a malfunction occurs, provided it is covered under the Company's warranty rules.
- To request repairs under warranty, an invoice or receipt must be provided to confirm proof of purchase.
- Even under warranty, some expenses may apply.

5. Warranty Exclusions

- Requests without a submitted Fix Request Form will not be processed.
- **Do not attempt to repair the product yourself;** always seek professional service.
- **Do not dismantle the product;** any damage caused by dismantling will void the warranty.
- Any external issues unrelated to the product are not covered by the warranty.

Product Warranty Card

Thank you for choosing Throne Standard. We are committed to product quality and will repair any manufacturing defects covered under our Warranty Policy in accordance with its terms and conditions.

Product Name		Throne Standard	Product No./Model No.	
Date of Purchase				
Customer's Name			Fixing Term	2 years from the Date of Purchase
Customer's Address				
Maintenance Record	Reason for Repair Request		Repair Date	Technician's Name

User retention link

Warranty Information

Upon purchase, please complete the Warranty Form above and retain it carefully. This form is required for any warranty repair or service request.

Within 30 days from the date of purchase, any manufacturing or quality defects will be repaired or replaced by the Company in accordance with the Warranty Policy.

During the warranty period, repairs relating to manufacturing defects, notices, labels, and instructions will be provided free of charge, subject to the terms of this warranty. All warranty services are provided within the scope of the Company's maintenance service conditions.

Warranty Exclusions (Void of Warranty)

The warranty does not cover damage or failure resulting from the following:

- Damage caused by improper handling or installation after purchase
- Unauthorised dismantling or modification of the product
- Damage caused by natural disasters, including but not limited to typhoons, floods, earthquakes, or fire
- Depleted batteries
- Repairs carried out by unauthorised or third-party service personnel
- Improper use or misuse of the product
- Failure to provide a valid invoice or receipt
- The Warranty Form is incomplete, not submitted, or missing



Please retain this Fix Request Form and complete it in full if the product requires repair.
(Do not alter the form.)

Customer Name		Contact Number	
Contact Address			
Retailer / Place of Purchase		Purchase Date	
Product Model		Customer Satisfaction	Satisfied ☐ Neutral ☐ Unsatisfied ☐
Serial Number		Customer Signature	

THRONE

Smart Toilet

**THIS DOUCHE SEAT FEATURES AN INBUILT HIGH HAZARD
BACKFLOW PREVENTION DEVICE (AIR GAP) COMPLYING
WITH AS/NZS 2845.2 AND THE PCA.**

IMPORTANT

Do not throw this booklet away. The bar code at the bottom of the page is the serial number of your bidet toilet. You may need to quote this number for warranty purposes.

Scan the QR code below for all installation, warranty and operational information and videos.



**WARNING: THIS TOILET DOUCHE SEAT MUST BE INSTALLED WITH
APPROPRIATE BACKFLOW PROTECTION CONFORMING TO THE
NATIONAL CONSTRUCTION CODE-VOLUME THREE.**

bar code

Every effort has been made to ensure the accuracy of the information in this manual. However, printing errors or omissions may occur, and the Company cannot be held responsible for any resulting consequences.

Due to printing processes and the timing of data publication, actual product specifications may vary slightly from those stated in this manual. In all cases, the specifications of the actual product shall prevail.